



Customer Programs

Residential

- **Crisis Fund** – Income eligible customers can apply for emergency assistance through this program. The program is in place to help residents experiencing financial difficulties. Program typically provides matching funds for customers to pay their electric bill for a specific period of time (e.g. customer pays half the monthly bill and Waunakee Utilities pays half for six months). Requests are considered on a case-by-case basis.
- **Energy Star Homes** – This is administered by Focus on Energy. Typically, participating building contractors have a list of current rebates and all necessary paperwork. Focus on Energy has a list of certified contractors. Questions can be referred to them at 800-762-7077 or www.focusonenergy.com.
- **Energy Star Rebates** – This program is administered by Focus on Energy. Rebates change monthly. Typically, store personnel have list of current rebates and all necessary paperwork. Questions can be referred to Focus on Energy at 800-762-7077 or www.focusonenergy.com.
- **Home Energy Audits** – Waunakee Utilities conducts a walk-through audit at no cost. We give participants a written report outlining potential ways to decrease energy consumption. Focus on Energy also has a program where residential customers can have an extensive audit completed on their home for a fee. This allows homeowners to get greater incentives through Focus on Energy for home upgrades.
- **Home Weatherization** – Income eligible customers who qualify for energy assistance through Energy Services are automatically added to the list of eligible customers for home improvements. Energy audits and repairs are done by Project Home. Project Home will contact you to schedule an appointment as their priority list allows.
- **Low Income Assistance** – Waunakee Utilities offers a variety of low-income programs. Energy Services, Inc. determines eligibility based on income and issues allowances for bill credits. Customers must contact Energy Services, Inc. at 267-8601 to set an appointment. Appointments are typically scheduled between October and May. Waunakee Utilities participates in the WPPi Energy Low Income Administration Service.
- **Renewable Energy Program** – Customers can sign up for 300 kWh blocks of renewable energy at a cost of \$3 per block. Cost of blocks is in addition to the regular monthly bill. Funds collected are used to increase the amount of renewable energy in the overall generation mix.

- **Solar and Wind Project Incentives** – Focus on Energy provides some financial incentives for installation of solar (photovoltaic) or wind turbine projects. Contact Focus on Energy for the latest rebates.
- **Targeted Home Performance with ENERGY STAR®** - This program assists qualifying Wisconsin residents in making energy efficiency improvement to their homes. The improvements are completed by program consultants at minimal costs to the homeowner and will make your home more comfortable, safe and energy efficient.
- **Who is eligible?** Wisconsin residents who meet the income requirements are eligible to participate. In addition, if you are a landlord with qualifying tenants, partial financial grants may be available for your rental property. To find out if you qualify for this program go to <http://www.focusonenergy.com/Residential/Targeted-Home-Performance.aspx> to review the Income Eligibility Chart or contact Focus On energy at 800-762-7077 for utility eligibility information.
- **Tree Power!** – This program is in effect from May 1 to October 1. Customers can receive a credit of up to \$50 for one tree each year on their utility bill. Participants must complete the application, and include a copy of their paid receipt before the credit is applied. Trees must deciduous and be planted on the south or west side of home.
- **Watts Up! Meter** – These meters are available to be checked out through the South Central Library System. It measures voltage, amperage, and cost of appliances or other equipment operating at 110 VAC (e.g. refrigerators, televisions, etc.).

Education

All education programs are free and can be tailored for almost any audience.

- **Energy Cycle** – Peddling a bicycle powers lights, fans a radio, etc. This program demonstrates how electricity is generated and the importance of conserving energy.
- **KEEP (for teachers)** – This program is offered to teachers at all grade levels. It is designed to provide information and materials about a variety of energy topics for use in the classroom. Waunakee Utilities offers a limited number of scholarships to teachers from the Waunakee Schools each year.
- **Local Circuit** – The Local Circuit is delivered to residential customers four times a year and commercial and industrial customers twice a year. It includes one page of general news and one page of information specific to Waunakee Utilities.
- **National Theatre for Children** – Presents live theatre and dedicates itself to educating young people on important and timely energy-related topics. We offer this opportunity to all schools each year at no cost. The traveling acting troupe presents a half-hour play at our local schools in the spring.
- **powerTOWN** – This tabletop demonstration is designed to alert the audience to the dangers of high voltage electricity (outside) and how to stay and play safe.
- **Scholarships** – Waunakee Utilities offers two scholarship programs.
 - Each year we offer a \$500 academic scholarship to a graduating student from Waunakee High School. Students complete an application form and return it to the high school guidance office. The Waunakee High School scholarship

- committee selects winners. Scholarships are paid directly to the student upon presentation of proof of enrollment at a post-secondary school.
 - A \$1,000 scholarship is offered to any student attending approved lineman training at a state technical school. Students complete an application form and return it to the guidance office. The Waunakee High School scholarship committee selects winners. Scholarships are paid directly to the student upon presentation of proof of enrollment at a post-secondary school.
- **Speakers Bureau** — Does your club or organization need a speaker to talk on any topic related to energy? We will be happy to speak at your event, just call the utility office.

Business

- **Back-up Generation Programs** – Currently, three programs are available. All programs are offered through WPPI Energy (with no contract or financial involvement by Waunakee Utilities). Customers have the opportunity to lease a generator from WPPI Energy or purchase their own generator and they are paid each month to allow WPPI Energy access to the generator. Questions can be directed to Jake Oelke at WPPI Energy at 834-4536.
- **Energy Analysis/Audits** – Energy audits are available to all commercial and industrial customers at no cost. A trained and experienced professional conducts audits. Customers receive a comprehensive report with suggestions to reduce energy consumption. Often, energy incentives are made available as part of the audit service.
- **Energy Efficiency Incentives** – Commercial and industrial customers are eligible for financial incentives to increase the energy efficiency at their facilities. Incentives are available for projects that will lower the customer's energy use and reduce energy demand for Waunakee Utilities. Incentives require approval prior to the start of the project. Contact Waunakee Utilities with inquires about available incentives.
- **Green Power for Business** – This is the renewable energy program for businesses. It operates similar to the residential program in that a 300 kWh block of renewable energy costs an additional \$3 per month.
- **LED Exit Signs** – Exit signs are provided to all not-for-profit organizations, schools, and clubs at no charge. Other commercial and industrial customers can get the signs at a cost of \$5 per sign (lights cost approximately \$20).
- **Metering Services** – Waunakee Utilities can assist commercial and industrial customers with power quality concerns. We can also monitor electric usage at their facility (i.e. on specific pieces of equipment, etc.). The service is offered at no cost to the customer. Typically, recording meters are installed at the facility for a week. Information from the meters is then downloaded to a computer and analyzed. Requests for energy use metering can be handled through the utility.
- **New Construction Design Assistance** – Waunakee Utilities along with WPPI Energy offer assistance for major construction projects. Contact the utility for more information.
- **Solar and Wind Project Incentives** – Focus on Energy provides some financial incentives for installation of solar (photovoltaic) or wind turbine projects. Contact Focus on Energy for the latest rebates.

- **Vending Miser Program** – Vending Misers (use infrared sensing equipment to turn off vending machines when no people are in the area) are provided to all not-for-profit organizations, schools, and clubs at no charge. Other commercial and industrial customers can get Vending Misers at a cost of \$50 per unit (units cost approximately \$175).

WPPI Energy Low Income Administration Service
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