

HOW TO READ YOUR MONTHLY UTILITY STATEMENT

A Your account information including Account Number, Service Address and Statement Date are clearly displayed in the top right corner of the statement.

B The Previous Balance, due immediately, is the amount that was due on the previous month's bill. This section also displays your latest payment and any outstanding charges due on the account listed as Past Due Forward.

C This area is used to display important information each month.


D Individual charges are displayed here. Each type of service is subtotaled.

E Track your current electric and/or water consumption with convenient graphs. Compare your current usage to your usage last year and set conservation goals.

F This is the Total Amount Due, including any past due charges carried over from previous billing cycles.

G Detach this pay stub and return with your payment. On this pay stub, you will find your Account Number, Service Address, Statement Date, the Due Date and the Total Due. If the amount you are paying is different than the amount due, please write the payment amount in the Amount Enclosed space. Checks should be made payable to Waunakee Utilities, and should always include your account number. Please do not staple, tape or fold your check or pay stub.

H Be sure to check the back of the billing statement for more usage details and other important information.



322 Moravian Valley Road
Waunakee, WI 53597
(608) 849-8111
www.waunakeeutilities.com

Customer: JOHN DOE
Account Number: 100000-01
Service Address: 100 MAIN STREET
Statement Date: 1/1/2020
Service Period: 11/18/2019 - 12/17/2019
Bill Type: REGULAR

	RATE	USAGE	CHARGES
PREVIOUS BALANCE			\$226.22
PAYMENT 05/18/2020			-226.22
PAST DUE BALANCE			0.00
ELECTRIC SERVICE:			
Customer Charge			7.50
Energy Charge	0.1049	1,199	125.78
Power Cost Adjustment Charge	0.0041	1,199	4.92
Sales Tax			7.60
Commitment to Community			1.04
Total Electric Charges			146.84
WATER SERVICE:			
Customer Charge			6.75
Usage Charge (\$/1000s)	2.65	3,243	8.59
Public Fire Protection			8.88
Total Water Charges			24.22
SEWER SERVICE:			
Customer Charge			14.80
Usage Charge (\$/1000s)	4.94	2,920	14.42
Total Sewer Charges			29.22
REFUSE SERVICE			12.60
CURRENT CHARGES			212.88
TOTAL AMOUNT DUE			\$212.88


WATER QUALITY REPORT IS NOW AVAILABLE
The annual report on the quality of your drinking water is now available at waunakeeutilities.com. We are pleased to report that Waunakee's public water supply once again meets or exceeds all standards for safe drinking water.

Electric Usage Comparison

Water Usage Comparison

Account Number: 100000-01
Service Address: 100 MAIN STREET
Statement Date: 1/1/2020

CURRENT CHARGES	
DUE DATE: 1/20/2020	TOTAL DUE: \$212.88
AFTER DUE DATE:	\$215.00
AMOUNT ENCLOSED:	



322 Moravian Valley Road
Waunakee, WI 53597

Account Number: 100000-01
Service Address: 100 MAIN STREET
Statement Date: 1/1/2020

WAL0603A AUTO SCH 5-DIGIT 53597
7000002644 00.0013.0043 2563/1

JOHN DOE
100 MAIN ST
WAUNAKEE WI 53597-2104

WAUNAKEE UTILITIES
PO BOX 70
WAUNAKEE WI 53597-0070

QUESTIONS ABOUT YOUR BILL? CALL 608.849.8111

HOW TO READ YOUR MONTHLY UTILITY STATEMENT CONTINUED...

I

Meter data is displayed here. ON KWH is usage during on peak hours between 8am to 8pm, Monday through Friday. OFF KWH is usage during off peak hours 8pm to 8am, Monday through Friday and all day on weekends and holidays.

J

Electric and /or water usage per month are displayed in graphs here.

K

These two boxes display billing messages from Waunakee Utilities. Be sure to check here for energy conservation tips, safety information, dates and other useful information.

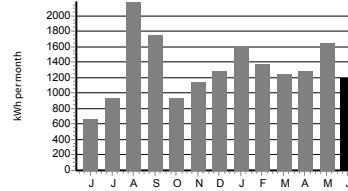
L

In this section you will find contact and payment information.

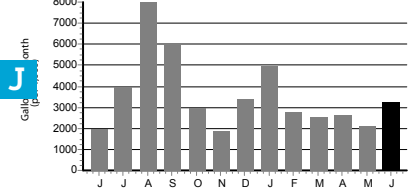
Current Meter Information

METER	SERVICE	READ DATE	# DAYS	READ TYPE	CURRENT	PREVIOUS	MULTIPLIER	USAGE	UNITS
5400002946	ELECTRIC	12/17/2019	31	ON KWH	6302	5816	1	486	KWh
5400002946	ELECTRIC	12/17/2019	31	OFF KWH	11142	10429	1	713	KWh
78474993	WATER	12/17/2019	31		183711	180468	1	3243	GAL

Your Electric Usage



Your Water Usage



SUMMER POWER OUTAGE TIPS

During summer's occasional severe weather, even the best safeguards can't always prevent a power outage from occurring. If you experience such an outage the first thing to do is contact the utility so that we can get your service restored as quickly as possible. Other precautions to take include:

- Call 911 if you see a downed power line and keep away from the area.
- Avoid frequently opening your refrigerator and freezer so food doesn't spoil.
- Close blinds and drapes to keep your home cool.
- Never use portable stoves, grills or generators indoors, including in porches and garages, as they can emit dangerous carbon monoxide.
- Drink plenty of water and take a cool shower to deal with hot weather.

NEIGHBORS SERVING NEIGHBORS.

Our customers are at the center of everything we do. From our knowledgeable office staff to our dedicated line workers, we all strive for the complete satisfaction of every customer, no matter the situation. We treat each customer as if they're our neighbor, which makes us great because they usually are.

See all of the ways we serve our neighbors at waunakeeutilities.com.

CONTACT INFORMATION

322 Moravian Valley Road, Waunakee WI 53597
 Main Phone: 608.849.8111
 After Hours Emergency: 608.849.4111
 Fax: 608.849.4109
 Website: www.waunakeeutilities.com
 Monday-Thursday 7:00 AM-4:15 PM
 Friday 7:00 AM-Noon

POWER COST ADJUSTMENT CLAUSE (PCAC)

This adjustment reflects the difference between the actual cost of power each month and the base cost of power already included in rates.

BILL PAYMENT OPTIONS

- In Person at 322 Moravian Valley Road during regular business hours of 7:00 AM to 4:15 PM Monday through Thursday and 7:00 AM to Noon on Friday.
- Drop box at our office.
- Automatic Bill Payment is a free service to electronically transfer funds on the due date of each monthly bill.
- Pay by credit card through an independent third party at www.waunakeeutilities.com or call (877) 885-7968 to pay with Discover, Master Card, or Visa. A transaction fee will be added to the amount of your payment.
- By Mail to PO Box 70, Waunakee, WI 53597.

Shared strength through WPPI Energy

WE ARE YOUR LOCAL RESOURCE
QUESTIONS ABOUT YOUR BILL? PLEASE CALL 608.849.8111



At Waunakee Utilities, we join forces with other local not-for-profit utilities through WPPI Energy to share resources and lower costs.

waunakeeutilities.com (608) 849-8111

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