

WAUNAKEE connection

Issue 2: March 2026

The latest issue of Waunakee Connection is your source for updates, tips, and important news from Waunakee Utilities. In this edition, you'll find a look ahead at 2026, information about the Wellness & Energy Fair, and a breakdown of what should and shouldn't be flushed down the toilet.



STAY IN THE KNOW

We recognize the importance of keeping you informed, especially during energy outages or emergencies. Ensure you are always in the loop when it matters most.

Sign Up for MyAccount: Stay informed with email alerts during outages or emergencies. Download MyAccount's mobile app, MyMeter, to receive push notifications directly to your device. Learn more about MyAccount on pg. 2.

Follow Us on Facebook:

For real-time updates during emergencies, energy-saving tips, and so much more, make sure to follow our Facebook page www.facebook.com/UtilitiesWaunakee.



MORATORIUM ENDS: APRIL 15, 2026

The statewide utility disconnection moratorium will end on April 15, 2026. If you have an outstanding balance on your utility account, we encourage you to contact Waunakee Utilities as soon as possible to set up a payment plan or explore assistance options. Staying ahead of the deadline can help avoid interruptions to your service.

For more information or support, please call our office at 608-849-8111 or visit our office during normal business hours at 322 Moravian Valley Road in Waunakee.

LOOKING BACK ON 2025

Waunakee Utilities supports the community through various programs and volunteer efforts.



Waunakee Utilities is a tax-exempt entity but we make an annual payment in lieu of taxes to the Village of Waunakee. This payment in 2025 was \$893,015 and directly helps in keeping the tax burden lower for Village residents.



As one of 51 member-owners of WPPI Energy, Waunakee Utilities maintains reliable renewable energy. We do so while making our power portfolio more diverse, with long-term stability in mind. In 2025, WPPI met its goal of reducing carbon emissions associated with member communities by 45% when compared to emissions from 2005. Coal is now less than 33% of the total fuel used by the power provider, down from 62% in 2010, and there are plans to transition away from more sources by 2035.



Over the last year, Waunakee Utilities has contributed to the community through funding that supports nonprofit organizations, educational programs, local economic development, area sponsorships, and special events.



Through Waunakee Utilities partnership with our not-for-profit wholesale provider, WPPI Energy, and statewide program, Focus on Energy, we have helped customers become more energy efficient by providing rebates for energy efficiency projects and home equipment upgrades.

WELLNESS & ENERGY FAIR

8:30 to 11:30 a.m. on Saturday, March 14
Waunakee Village Center • 333 S. Madison St.

Stop by our upcoming event from 8:30 to 11:30 a.m. to learn practical ways to save energy, lower utility costs, and invest in your wellbeing.

Energy specialists from Waunakee Utilities, Focus on Energy, and WPPI Energy will be available to answer questions and provide personalized advice for reducing energy usage year-round, managing seasonal energy bills, and so much more.

While you're there, you can also explore over 45 community exhibitors and take advantage of optional wellness offerings including health screenings, fitness classes, and community resource information.



ON THE HORIZON FOR 2026

The Utility is investing over \$6M for a new water tower and well. This new tower and well are scheduled to be completed and in service by November 1.

Upgrades are being made to increase the capacity of the Division Street Substation, including the purchase and installation of a new transformer. In total, the Utility is investing \$2.6M in this project.

A variety of other projects are planned to provide system reliability and capacity enhancements.

THINK BEFORE YOU FLUSH

IF IT DIDN'T COME FROM YOUR BODY AND IT ISN'T TOILET PAPER, DON'T FLUSH IT!

Toilets are designed for two things: human waste and toilet paper. Flushing anything else can clog your home plumbing, damage pumps, and cause expensive sewer backups... not just for you, but for your neighbors and the entire community.

Only Flush the 3 P's:

- Pee
- Poop
- (Toilet) Paper

Even products labeled "flushable" do not break down like toilet paper and can create blockages in sewer pipes and equipment.

When non-flushable items enter the sewer system, they tangle together and form large blockages (called "**fatbergs**"). These can cause basement backups, damage lift stations and pumps, increase utility maintenance costs, and lead to sewer overflows.

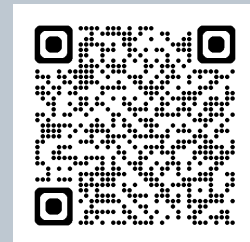


THESE ITEMS ARE THE LEADING CAUSE OF SEWER CLOGS & PUMP FAILURES

- | | |
|--|---------------------------------------|
| ✗ "flushable" wipes & baby wipes | ✗ grease, fats, or food scraps |
| ✗ paper towels & tissues | ✗ medications or vitamins |
| ✗ feminine hygiene products & cotton swabs | ✗ cleaning wipes & disinfecting wipes |
| ✗ diapers | ✗ cat litter |
| ✗ dental floss & hair | ✗ disposable cleaning pads |

DID YOU
Know?

Managing your energy and water usage and paying your monthly bill online is quick and easy with MyAccount. You can track usage, quickly pay bills, and enjoy the ease of having your account info at your fingertips.



**Scan the QR code or visit
www.waunakeeutilities.com
for more information.**